

Information

Baggage Delivery Service

5 Cities Leisure Travel !!

Your baggage will be delivered on the same day to the next hotel where you will be staying for the night.



Kyoto



Osaka

City Express “Baggage Delivery Service” is a service that delivers your baggage to hotels within the 5 major cities in the Kansai area, Kansai International Airport, and others. As you check out of the hotel you are staying at, leave your baggage with the concierge at the front desk, will ensure that the baggage is delivered to your next destination on the same day.

Enjoy a relaxing trip in Kansai freely and without carrying any baggage.



Kansai International Airport



Nara



Otsu



Kobe

- Approximate delivery hour *same in each area between 15:00 to 18:00 on the appointed day
- The time of delivery may experience delays depending on the traffic conditions.
- For delivery time to **Kansai International Airport**, please make sure to confirm it by telephone.

**For reservation:
Please apply at the front desk
of your hotel no later than
10:00AM**



Same Day Delivery Service departing from Kyoto (Shipping from Kyoto Station is also available)	Fare for up to 2 bags	Per bag fare from the 3rd bag	Reservation for Same Day Delivery Service is closed at 10:00AM Delivery Hours: 16:00 to 18:00 on the appointed day
	JR Kyoto Station	¥500 / 1 bag	
Hotels in Kyoto	¥500 / 1 bag		*Destination to Kyomachiya without any staff, time specified fee: additional 500 yen is required for each delivery.
Hotels in Kameoka	¥1,880 / 2 bags	¥650 / 1 bag	
Kameoka Yunohana Hot Spring	¥1,880 / 2 bags	¥650 / 1 bag	
Hotels in Otsu	¥2,480 / 2 bags	¥750 / 1 bag	Additional fare for destination to Mt. Hiei or the mountainous region
Hotels in Osaka	¥2,880 / 2 bags	¥850 / 1 bag	
USJ Hotels	¥2,880 / 2 bags	¥850 / 1 bag	
Hotels in Nara	¥2,880 / 2 bags	¥850 / 1 bag	Additional fare for destination to the mountainous region
Hotels in Kobe	¥3,880 / 2 bags	¥950 / 1 bag	Additional fare for destination to the mountainous region
Arima Hot Spring	¥3,880 / 2 bags	¥1,250 / 1 bag	
Kansai International Airport	¥4,680 / 2 bags	¥1,250 / 1 bag	Additional 650 yen for Airport handling fee is required for each bag

Contact us for more
information

☎ 075-933-7771

Kansai Round Trip Delivery Service	Comfortable all the way. Even if the number of souvenirs increase, enjoy an easy hands-free travel .
Tokyo Same Day Delivery Service	A pleasant same day delivery service to Tokyo for group travel customers.
Same day delivery service for group travel customers heading to Tōkai, Hokuriku, Kantō, Shin'etsu, Chūgoku, Shikoku, or Kyushu, please contact us.	

The service procedure

Please see the bottom of this page for
service usage at the Kyoto Station.

A Available at hotels

- 1 Please confirm that the addressee is covered within our service area.
- 2 Please confirm that the baggage is an article covered within our handling service.
- 3 Please fill in the necessary information in the "Delivery Invoice" and apply to the front desk along with your baggage and the delivery fare.
- 4 The top piece of the "Delivery Invoice" (blue color) is the customer's copy receipt.

Exempted Articles

Cash, Jewelry, Cash Cards, Credit Cards
Poison, Chemicals, Illegal Drugs, Combustibles
Animals, Unsanitary Articles, Corrosion Articles
Fragile Articles, Confidential Documents

B Advance Inquiries and Reservations

- 1 Please send the details of the baggage by FAX or email.
- 2 Then, please apply on the telephone at the follow

☎ 075-933-7771

Fax 075-934-3533

e-mail info@city-exp.co.jp

- 3 On the appointed day, please apply to the front desk of the hotel as explained in procedure A above.

Confirmation items over the telephone

(1) Name, phone number, date of delivery, hotel name for baggage collection
Flight departure time, etc., for destination
to Kansai International Airport.

(2) The destination hotel name and address

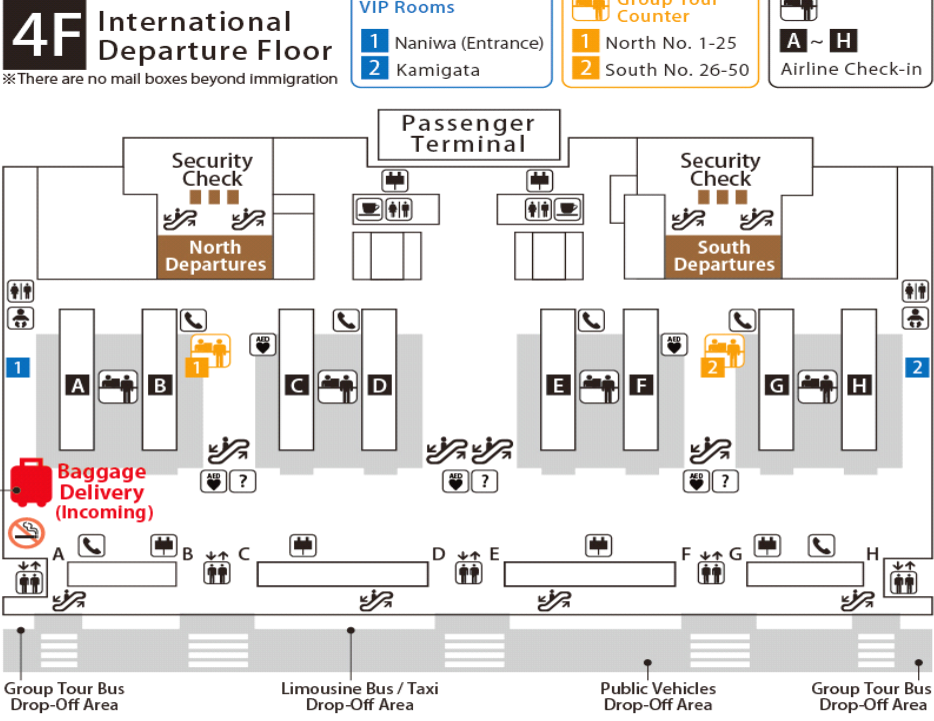
Points to notice when using the Baggage Delivery Service

- ① **Baggage Size:**
The total of the three sides should be within 170cm. For larger size baggage, please consult ...
 - ② **To Kansai International Airport:**
Customers who register their baggage before 10AM, can use this service for flights departing after 6PM on the appointed day.
For flights departing before 6PM, please contact us.
 - ③ **For JR Kyoto Station:**
Delivery services for Kyoto Station→Hotel and Hotel→Kyoto Station are available.
There is no permanent reception desk at Kyoto Station. For baggage delivery location, please refer to the “Kyoto Station Guide”.
- Baggage accident:**
- ④ Due to the contents of the baggage is not examined, any loss or exterior damage to the baggage itself other than those caused by accidents during transportations is not eligible for compensation.
- Baggage accident compensation:**
- ⑤ The amount of compensation for baggage caught in an accident during transportation is a maximum of 300,000 yen per each baggage. In case of a baggage with 100,000 yen of equal value or more is checked in, please notify us.
 - ⑥ **Other dealings:**
It will be according to the “Transportation Contract” in a separate publication.

Fares including tax

Same Day Delivery Service departing from Osaka	Fare for up to 2 bags	Per bag fare from the 3rd bag	Reservation for Same Day Delivery Service is closed at 10:00AM ----- Delivery Hour: 16:00 to 18:00 on the appointed day
Hotels in Osaka	¥1,000 / 2 bags	¥600 / 1 bag	
USJ Hotels	¥1,000 / 2bags	¥600 / 1 bag	
Hotels in Kyoto	¥2,880 / 2bags	¥850 / 1 bag	
Hotels in Kameoka	¥3,880 / 2 bags	¥950 / 1 bag	
Kameoka Yunohana Hot Spring	¥3,880 / 2 bags	¥950 / 1 bag	
Hotels in Otsu	¥4,680 / 2 bags	¥1,250 / 1 bag	Additional fare for destination to Mt. Hiei or the mountainous region
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Kansai International Airport Baggage Storage



**Location of the City Express(Baggage Delivery Service)Baggage Storage.
Kansai Airport Baggage Service Counter.**

Kansai Airport Baggage Service

〒549-0001 Passenger Terminal 1 Building 4F North Side,
 1 Senshukukokita, Izumisano, Osaka
 Kansai Airport Baggage Service Counter.
072-456-8701

Business Hours

4F	7:00AM – 9:00PM
1F	6:30AM – 22:30PM